



### INTERIM GUIDANCE FOR PREPAREDNESS AND RESPONSE TO CASES OF COVID-19 AT POINTS OF ENTRY IN THE EUROPEAN UNION (EU)/EEA MEMBER STATES (MS)

# **CHECKLIST**

Interim advice for restarting river cruise ship operations after lifting restrictive measures in response to the COVID-19 pandemic

**Version 1** 

June 2021 ·

\_

<sup>\*</sup> The EU HEALTHY GATEWAYS Joint Action has received funding from the European Union, in the framework of the Third Health Programme (2014-2020). The content of this document represents the views of the author only and is his/her sole responsibility; it cannot be considered to reflect the views of the European Commission and/or the Consumers, Health, Agriculture and Food Executive Agency (CHAFEA) or any other body of the European Union. The European Commission and the Agency do not accept any responsibility for use that may be made of the information it contains.





#### **Introduction**

This checklist has been developed to facilitate performance of focused inspections based on the "Interim advice for restarting river cruise ship operations after lifting restrictive measures in response to the COVID-19 pandemic" (Version 1, June 2021) available here:

https://www.healthygateways.eu/Portals/0/plcdocs/EU\_HEALTHY\_GATEWAYS\_COVI\_D-19\_RESTARTING\_INLAND\_CRUISES.PDF

This checklist is not a comprehensive list. National and local rules should be considered and this checklist should be read and used together with the above mentioned advice document.

#### **Instructions for checklist completion**

The checklist consists of two parts. Part A is related to essential prerequisites that need to be in place in order for the river cruise ship to restart its operations. Part B is related to operational standards that the river cruise ship should follow during its operation.

Both parts of the checklist consist of two sections. On the left section, and for each item, the inspectors decide whether the implementation of the standard is full, partial or none, based on the indicators that are listed on the right section. The right section consists of indicators that facilitate the inspectors to make the decision regarding the degree of compliance. More specifically, for each prerequisite or item the right section of the table provides specific indicators that the inspector should check whether they are followed, specific records that the inspector should review and a column for the inspectors to provide justification.

The items of the checklist are conveniently separated according to specific areas of the ship in order to facilitate the planning of the inspection and the completion of the checklist. For each item of the checklist, the inspectors should first inspect the related indicators and review the relevant documents. Then, the inspectors should check whether each indicator is fulfilled and provide a justification for their decision. Based on the indicators for a specific item, the inspectors should decide whether the implementation of the item is full, partial or none.

The inspectors can print the checklist and fill it in during the inspection, or directly complete it electronically. The inspectors will be given access to a database to upload the completed checklist (either as a Word document or as a scan of the hard copy) as well as any related document.





## **Inspection information**

The inspections will be scheduled in cooperation with the companies and the competent authorities. It will not be necessary to conduct the inspection before starting the river cruise ship operations. This could be arranged at any date and at any port, in agreement with the company and the inspectors.

#### Inspectors should:

- carry out their duties in a courteous and unbiased manner, with the minimum level of disruption necessary to the service and with respect to the dignity, privacy and rights of service users;
- take into account the age, understanding, circumstances and abilities of service users;
- be as available as possible to any responsible crew, who might wish to speak to them.

Once on board, inspectors should inform the designated crew about the purpose of the focused inspection that will be conducted. An inspection should start with an introductory discussion with the designated crew on matters relating to the COVID-19 plan and procedures applied on board.

The lead inspector will introduce the team to the Captain and the managers, and will be responsible for completing the checklist. He/she will be the contact point for inspection.

Inspectors must wear appropriate clothing and personal protective equipment (PPE) while carrying out an inspection on board, such as ear noise protection, jacket and hair covering, where necessary.

Once the inspection is completed, the Captain or other designated crew will be informed of the focused inspection findings, which will include deficiencies and good practices observed.

The competent authority will decide if a follow up inspection needs to be performed in case the standards are partially fulfilled or not fulfilled.





# **Focused inspection details**

Focused inspection on COVID-19 prevention and control for resuming river cruise ship voyages in the  $\mathop{\rm EU}$ 

Ship name	Operator	Date of inspection	Port of inspection		
First inspector	Second inspector	Third inspector	Fourth inspector		





# **PART A – Essential Prerequisites**

•	site status r the indicator checklist	Indicator checklist To be completed before the prerequisite status							
Prerequisite	Implementation Status	Indicator number	Indicator	Fulfilled Yes/No	Example of records to be reviewed	Justification Provide evidence, list records reviewed and describe activities observed that indicated the stage of implementation			
Prerequisite 1 Monitoring of epidemiological situation, rules and restrictions	□ Full □ Partial □ None	A.1.1	River cruise ship operator monitors information on the situation regarding borders, travel restrictions, travel advice, public health measures and safety measures at the destination ports.	☐ Yes ☐ No	<ul> <li>Itinerary</li> <li>Passenger list country of origin</li> <li>Crew members list country of</li> </ul>				
worldwide		A.1.2	River cruise ship operator monitors information on the situation regarding borders, travel restrictions, travel advice, public health measures and safety measures in the countries from which passengers originate.	☐ Yes ☐ No	origin  Sources of information that the ship is using for monitoring of epidemiological				
		A.1.3	River cruise ship operator monitors information on the situation regarding borders, travel restrictions, travel advice, public health measures and safety measures in the countries from which crew members originate.	☐ Yes ☐ No	situation, rules and restrictions worldwide				
		A.1.4	River cruise ship operator follows national guidelines and restrictions when passengers or crew travel from a different country. The cruise operator has clearly identified the	☐ Yes ☐ No					





			rules regarding the reception of people from				
		1 2 1	outside the EU / Schengen area in advance.			<b>2</b>	
Prerequisite 2	□ Full	A.2.1	The written contingency plan/outbreak	☐ Yes	•	Contingency	
Contingency	Partial		management plan for responding to COVID-	□ No		plan/outbreak	
plan/outbreak	None		19 event is available.			management	
management plan		A.2.2	The plan has been offered to a competent	☐ Yes		plan	
& Interoperability			authority of at least one of the ports of call in	□ No	•	Document that	
with the port plan			every country along the projected route to			proves the plan	
			verify interoperability with the port public			has been	
			health emergency contingency plan. This is			submitted and	
			the responsibility of the river cruise ship			reviewed by at	
			operator. A review from a port authority is			least one of the	
			not obligatory.			ports of call	
		A.2.3	The river cruise ship operator has	☐ Yes			
			established contacts with at least one port	□ No			
			authority in every country along the				
			projected route that is available to				
			communicate with the river cruise ship				
			industry about health matters. This port				
			provides primary contact details (24/7) and is				
			available for advice in case of on-board				
			public health events and can refer the ship to				
			a port that can provide assistance. The port				
			also provides direct contact information to				
			authorities and public health departments				
			along the route.				
		A.2.4	The contingency plan/outbreak management	☐ Yes			
			plan includes transport plans hygiene	□ No			
			protocols, and other content as described in	140			
			the interim advice document as the name of				
			relevant (travel) agencies who can arrange				
			transport, housing etc.				





		A.2.5	This plan is the responsibility of the river cruise ship operator. A review from a port authority is not necessary.	☐ Yes ☐ No		
Prerequisite 3 Arrangements for medical treatment and ambulance services	☐ Full ☐ Partial ☐ None	A.3.1	River cruise ship operator has made arrangements for transportation of passengers to a medical or testing facility. This can be either with a (local) taxi company or with a company or port agency that arranges transport when requested.  If there is no medical doctor on board, then	☐ Yes ☐ No	Contingency plan/outbreak management plan of the cruise ship	
			the river cruise operator has ensured that the crew on board is able to contact medical doctors ashore for consultation.	□ No		
Prerequisite 4 Arrangements for	□ Full □ <mark>Partial</mark>	A.4.1	Repatriation plans for passengers and crew members are available for review.	☐ Yes ☐ No	Contingency plan/outbreak	
repatriation	None	A.4.2	Repatriation plans consider different scenarios for partial or complete ship evacuation in the event of a COVID-19 outbreak.	☐ Yes ☐ No	management plan of the cruise ship incorporating the repatriation plan	
		A.4.3	Criteria for allowing repatriation and air travel have been considered.	☐ Yes ☐ No		
		A.4.4	Airline public health policies and public health policies of home countries should be considered.	☐ Yes ☐ No		
Prerequisite 5 Arrangements for quarantine of close contacts (exposed	□ Full □ Partial □ None	A.5.1	River cruise ship operator has made arrangements for quarantine facilities. This can be either with a (local) company, port or travel agency that arranges quarantine facilities when requested.	☐ Yes ☐ No	Contingency plan/outbreak management plan	
passengers or crew members with negative RT-		A.5.2	The competent authorities are informed of the number and nature of the facilities available for quarantine.	☐ Yes ☐ No		





PCR test results		A.5.3	Procedures are in place for managing close	☐ Yes		
for SARS-CoV-2)			contacts and include disembarkation and	□ No		
•			different scenarios with the expected			
			number of persons to be quarantined.			
		A.5.4	Contacts with transport companies	☐ Yes		
			(busses/taxi) are available. If necessary also	□ No		
			temporary accommodations (hotels) should			
			be contracted. This can be either with a			
			(local) company or with a company or port			
			agency that arranges transport when			
			requested.			
Prerequisite 6	Full	A.6.1	Facilities for temporary isolation on board	☐ Yes	Contingency	
Arrangements for	Partial		have been pre-specified for	□ No	plan/outbreak	
isolation of	None		symptomatic/asymptomatic/pre-		management plan	
passengers or	None		symptomatic infected travellers with positive			
crew members			test results for SARS-CoV-2.			
positive for SARS-		A.6.2	Each person is isolated in a separate cabin	☐ Yes		
CoV-2			(one person-one cabin) with a private	□ No		
			bathroom.			
		A.6.3	Isolation procedures include disembarkation	☐ Yes		
			and different scenarios according to the	□No		
			expected number of persons to be isolated.			
		A.6.4	Any positive test result is reported to the	☐ Yes		
			port authority and the public health service.	□ No		
Prerequisite 7	Full	A.7.1	River cruise ship operator has contracted a	☐ Yes	Contingency	
Adequate testing	Partial Partial		shore-based laboratory (A.7.2). The	□ No	plan/outbreak	
capacity for SARS-			arrangement with the laboratory is made		management	
CoV-2 infection on	None		with an agency or directly with a laboratory		plan	
board or in			along the route.		Training records	
cooperation with		A.7.2	When the river cruise ship operator has	☐ Yes		
shore-based			decided to enable onboard testing, the	□ No		
laboratories			following applies:			
			- A predetermined testing location is			





			designated on board.  - The method of testing is approved in the current country.  - Testing is carried out by trained crew members.  - There is separate waste disposal of test material.  - Infection control methods are applied.				
Prerequisite 8	Full	A.8.1	Training plan and records are available for	☐ Yes	•	Training plan	
Training of crew	<mark>Partial</mark>		review for all crew working on board.	□ No	•	Training records	
about COVID-19	None	A.8.2	Crew members are aware of the contents of	☐ Yes	•		
			the contingency plan.	□ No			
		A.8.3	Crew is instructed in physical distancing	☐ Yes			
			measures, managing crowds, respiratory	□ No			
			etiquette, ventilation in closed rooms, use of				
		A.8.4	PPE and cleaning and disinfection protocols.				
		A.8.4	Crew is instructed in recognition of the signs and symptoms compatible with COVID-19.	☐ Yes			
		4.0.5		□ No			
		A.8.5	Crew is instructed to report symptoms compatible with COVID-19 for both	☐ Yes			
			themselves and other crew members or	□ No			
			passengers. If they develop symptoms they				
			do not come to work and immediately self-				
			isolate.				
		A.8.6	Crew is trained on the procedure that should	☐ Yes			
			be followed when a passenger or a crew	□ No			
			member displays signs and symptoms indicative of COVID-19.				
		A.8.7	Crew knows how to act in case of an	☐ Yes			
			outbreak and can properly use personal protective equipment (PPE).	□ No			





		A.8.8	Each member of the crew should be trained	☐ Yes		
			in their role and responsibilities to	□No		
			implement measures as per the contingency			
			plan/outbreak management plan.			
		A.8.9	Dedicated crew is able to carry out testing	☐ Yes		
			for SARS-CoV-2 as well as storage and	□No		
			transport of the samples.			
Prerequisite 9	Full	A.9.1	Written and clearly defined procedures are	☐ Yes	Reporting procedures	
Commitment for	Partial Partial		agreed upon and implemented for	□ No		
immediate	None		immediate reporting through a Declaration			
reporting to the	None		of Health containing all the necessary			
next port of call of			information to the port/health authority at			
any possible case			the next port of call.			
		A.9.2	Review records to document active	☐ Yes		
			surveillance of possible COVID-19 cases and	□No		
			immediate reporting to the next port of call.			
Prerequisite 10	Full	A.10.1	The number of passengers and crew on	☐ Yes	Contingency	
Estimation of the	Partial Partial		board has been reduced when necessary	□No	plan/outbreak	
maximum number	None		ensuring that physical distancing measures		management plan	
of passengers and	None		are maintained.			
crew on board		A.10.2	River cruise ship operator operators have	☐ Yes		
cruise ships			ensured that they are able to individually	□No		
			and temporarily isolate or quarantine (in a			
			single cabin) possible COVID-19			
			cases/contacts:			
			5% or 1% (if 90% of the total persons on			
			board are vaccinated against COVID-19) of			
			total persons on board.			
		A.10.3	it is advised that the maximum number of	☐ Yes		
			crew members living in the same cabin	□ No		
			and/or sharing a bathroom by not more			
			than 2 persons as far as possible. The river			
			cruise operator accommodates each			





Г				
		crewmember in a separate cabin wherever		
		possible, reducing the risk of new infections.		





# **PART B – Operational standards**

	Item status		Indicator ch	necklist		
To be complet	ed after the indicato	r checklist	To be completed before the	he prerequisit	te status	
ltem	Implementation Status	Indicator number	Indicator		Example of records to be reviewed	Justification Provide evidence, list records reviewed and describe activities observed that indicated the stage of implementation
Item 1 Prevention of COVID-19	□ Full □ Partial □ None	B.1.1	Passengers are advised to be vaccinated at least two weeks prior to the voyage. Vaccinated passengers hold an official proof of vaccination.	☐ Yes ☐ No	<ul><li>Exclusion policy</li><li>Vaccination records</li></ul>	
passenger's from starting holidays		B.1.2	Passengers who have travelled from abroad to the country of embarkation, comply with the requirements for incoming travellers to the country of embarkation	☐ Yes ☐ No		
		B.1.3	Anyone who has been in contact with a confirmed case of COVID-19 or anyone who is tested positive for SARS-CoV-2 is not accepted on board the river cruise.	☐ Yes ☐ No		
		B.1.4	Passengers in high-risk groups or with underlying medical conditions are advised to visit a doctor for pre-travel medical consultation and area advised to be vaccinated before travelling.	☐ Yes ☐ No		
		B.1.5	Crew members in high-risk groups work in positions where there is little or no interaction with other individuals and use advanced respiratory protection.	☐ Yes ☐ No		
Item 2 Crew vaccination	Full Partial None	B.2.1	Crew members are vaccinated against COIVD-19. Vaccinated crew members should hold an official proof of vaccination.	☐ Yes ☐ No	<ul><li>Vaccination records</li></ul>	



Item 3 Testing of passengers and crew members	ng of Partial None	B.3.1	Crew members that are already on board the river cruise ships have been tested with T-PCR or other NAAT for SARS-CoV-2. Incoming crew members are tested for SARS-CoV-2 with RT-PCR or other NAAT, within 72 hours before arrival on the river cruise ship. All crew undergo a RT-PCR or RADT the day of embarkation. Incoming crew members coming from non-EU countries defined as high risk countries should be quarantined on board or ashore for 10 days. The rest of the incoming crew should be quarantined and according to the national public health authority regulations	☐ Yes ☐ No	Logs and records of laboratory test results	
		B.3.2	Crew members are tested with RT-PCR or other NAAT every 7 days.	☐ Yes ☐ No		
		B.3.3	All passengers undergo an RT-PCR or other NAAT or RADT the day of embarkation.	☐ Yes ☐ No		
		B.3.4	All passengers should undergo a RT-PCR or RADT the third or fourth day of the river cruise.	☐ Yes ☐ No		
Item 4 Measures to prevent COVID-	☐ Full ☐ Partial ☐ None	B.4.1	The river cruise ship operator implements pre-boarding screening measures as a two-step process: primary screening and secondary screening	☐ Yes ☐ No	□ No □ Yes	
19 infectious travellers (passengers		B.4.2	Primary screening includes pre-boarding testing. It is supported by completion of health screening questionnaires.	☐ Yes ☐ No		
and crew) from boarding river cruise ships		B.4.3	Secondary screening is recommended and carried out by personnel with public health, medical or tailor-made training. This includes observing travellers for any signs of infectious disease. Upon re-boarding of the river cruise ship, health screening assessing the presence of COVID-19 symptoms or other relevant illnesses is carried out.	☐ Yes ☐ No		



			Contactless temperature measurements may be conducted and a more in-depth medical questionnaire can be used.		
		B.4.4	There is a standard policy for denial of boarding to any exposed or symptomatic possible case among passengers and crew.	☐ Yes ☐ No	
		B.4.5	Data Protection Legislation (GDPR) is followed for any personal data collected from individuals.	☐ Yes ☐ No	
Item 5 Health	Full <mark>Partial</mark>	B.5.1	The temperature of all passengers and crew may be taken daily.	☐ Yes ☐ No	Records of health monitoring
monitoring	None	B.5.2	Surveillance for influenza like illness (ILI) should integrate COVID-19 surveillance, as symptoms compatible with COVID-19 include those for ILI.	☐ Yes ☐ No	
Item 6 Communication plan, website,	Full Partial None	B.6.1	All relevant information about the exclusion policy, as well as any pre-requisites and country specific rules are provided to passengers.	☐ Yes ☐ No	Communication     plan     Exclusion policy
electronic reservation system and		B.6.2	All materials are available in the national language, English and, where needed, other languages based on the most common language profiles of the passengers travelling.	☐ Yes ☐ No	Travel information
other means of communication		B.6.3	The communication plan should cover processes related to ticketing, at pre-arrival, at the terminal, on board, as well as the procedures in case of a COVID-19 event.	☐ Yes ☐ No	
		B.6.4	Travel information contains information regarding the symptoms of COVID-19, the importance of preventive measures and recommended personal hygiene items to carry.	☐ Yes ☐ No	
		B.6.5	The ticketing process should include information regarding the latest health and safety considerations, including those posed by COVID-19. During the ticketing process passengers should be informed about eligibility requirements.	☐ Yes ☐ No	
		B.6.6	Before travelling, and, if applicable, regularly during the voyage, all relevant information is provided to passengers and crew members.	☐ Yes ☐ No	





		B.6.7	Passengers and crew are informed on all preventive measures including hand hygiene instructions, respiratory	☐ Yes ☐ No		
			etiquette and use of face masks.			
Item 7	Full	B.7.1	Enhanced cleaning and disinfection is implemented in	☐ Yes	<ul> <li>Cleaning log</li> </ul>	
Cleaning and	<mark>Partial</mark>		accordance with the most recent EU HEALTHY GATEWAYS	□ No	Cleaning plan	
disinfection	None		guidance on "Suggested procedures for cleaning and			
			disinfection of ships during the COVID-19 pandemic			
Item 8	Full	B.8.1	There are adequate and sufficient supplies of disinfectants	☐ Yes		
Storage	<mark>Partial</mark>		and hand hygiene supplies, tissues, face masks and no-	□ No		
facilities	None		touch bins for waste disposal.			
Item 9	Full	B.9.1	Disinfectants and hand hygiene supplies are available.	☐ Yes	Contingency	
Embarkation /	<mark>Partial</mark>			□ No	plan/outbreak	
	None	B.9.2	Stations with alcohol-based hand rub solutions are	☐ Yes	management plan	
facilities			available. All persons disembarking and re-embarking are	□ No		
			requested to use them.			
		B.9.3	Physical distancing of at least 1.5 metres is maintained. If	☐ Yes		
			not possible masks are used. The crew oversees the process	□ No		
			and compliance with physical distancing.			
		B.9.4	If possible multiple gangways are used.	☐ Yes		
				□ No		
		B.9.5	Face mask are worn by passengers and crew according to	☐ Yes		
			Annex 1.	□ No		
		B.9.6	Masks are available for passengers that did not bring their	☐ Yes		
			own.	□ No		
		B.9.7	Passenger/Crew Locator Forms could be disseminated	☐ Yes		
			before boarding or during boarding and collected by cruise	□ No		
			ship crew prior to disembarkation.			
		B.9.8	It is suggested that the Passenger/Crew Locator Forms for	☐ Yes	]	
			ships also be completed by all crew members who	□No		
			disembark for their long term leave.			





Item 10 On board medical facilities Item 11 Crew cabins and crew work	Full Partial None Full Partial None	B.10.1	A specific location on board is reserved for medical and testing operations. This could be a passenger cabin.  All crew designated to work with identified possible/confirmed COVID-19 cases ideally have cabins in similar locations and dine together as a group.	☐ Yes ☐ No ☐ Yes ☐ No	Contingency plan/outbreak management plan	
Item 12 Public toilets and bathrooms	Full <mark>Partial</mark>	B.12.1	Exhaust fans of bathrooms operate continuously.	☐ Yes ☐ No		
and bathrooms	None	B.12.2	Public sanitary facilities are cleaned regularly.	☐ Yes ☐ No		
		B.12.3	There are special floor markings at all possible congestion points.	☐ Yes ☐ No		
Item 13 Control room/Engine room	Full <mark>Partial</mark> None	B.13.1	If technically possible, the air handling units should be switched from recirculation to 100% outside air. Alternatively HEPA filters or Ultraviolet Germicidal Irradiation may be used.	☐ Yes ☐ No	HVAC maintenance schedule Records of	
		B.13.2	The potable water system has been disinfected according to the steps described in "ESGLI Guidance for managing Legionella in building water systems during the COVID-19 pandemic".	☐ Yes ☐ No	disinfection	
Item 14 Cabins	Full <mark>Partial</mark>	B.14.1	Cabins are thoroughly cleaned and adequately ventilated between check out and check in.	☐ Yes ☐ No		
	None	B.14.2	There are no items that cannot be cleaned and disinfected.	☐ Yes ☐ No		
		B.14.3	There are no equipment and products in the cabin unless these are offered from a dispenser or can be cleaned.	☐ Yes ☐ No		
		B.14.4	The minibar is cleaned after each check out.	☐ Yes ☐ No		





		B.14.5	The TV and air-conditioner remotes are covered with a disposable cover unless these items can be easily and adequately cleaned.	☐ Yes ☐ No	
		B.14.6	All types of surfaces and materials which may be touched, including TV remote controls and textile surfaces are cleaned between occupancies.	☐ Yes ☐ No	
		B.14.7	Clothing and towels have been changed upon passenger's request or routinely. Routine changes should be less frequent than normal.	☐ Yes ☐ No	
		B.14.8	Passengers have been encouraged to open outside doors and windows.	☐ Yes ☐ No	
		B.14.9	Cabins are equipped with individual alcohol-based hand rub.	☐ Yes ☐ No	
Item 15 Food service area	☐ Full ☐ Partial ☐ None	B.15.1 15.	Congestion and queueing are avoided at buffets and dining facilities and physical distance should be maintained.	☐ Yes ☐ No ☐ Yes	
		B.15.2	Only persons staying in the same cabin and/or persons from the same household or same travelling unit dine at the same table.	☐ No ☐ Yes ☐ No	
		B.15.3	A distance of 1.5 metres between chairs of different tables should be maintained.	☐ Yes ☐ No	
		B.15.4	Crew and passengers are divided into cohorts and are served at different times. In addition, limiting seating capacities in dining areas or using reservations to control passenger crowds could be implemented.	☐ Yes ☐ No	
		B.15.5	Passengers disinfect their hands upon entering and exiting the food service areas. Crew members are present to monitor passenger compliance	☐ Yes ☐ No	



		B.15	Restaurant linen should always be changed between passengers.		
Item 16 Room service	☐ Fu	III B.16	Crew maintains appropriate physical distancing and uses PPE.	☐ Yes ☐ No	
	□ No	B.16	Room service items and utensils that have been used by passengers should be collected safely.	☐ Yes ☐ No	
		B.16	Crew avoid entering the cabin and deliver the food to the door.	☐ Yes ☐ No	
		B.16	Used plates and utensils are collected from outside the door.	☐ Yes ☐ No	
Item 17 Galley	□ Fu	III B.17 <mark>artial</mark>	Crew working in the galley should keep physical distance of 1.5 metres.	☐ Yes ☐ No	



		None	B.17.2	All persons entering the galley wash their hands and wear a face mask.	☐ Yes ☐ No		
			B.17.3	Visitors should perform hand hygiene and wear appropriate PPE.	☐ Yes ☐ No	-	
Item 18 Reception, bookings, orders and		Full <mark>Partial</mark> None	B.18.1	On-line bookings, orders and purchases and the use of contactless cards for payments should be encouraged. Electronic alternatives of check-in and check-out are preferred.	☐ Yes ☐ No		
purchases			B.18.2	Protective screens or barriers may be used where face-to-face interaction without physical distancing cannot be avoided.	☐ Yes ☐ No		
			B.18.3	Reception is able to provide passengers with details about the policies and measures taken on board.	☐ Yes ☐ No		
			B.18.4	There are alcohol-based hand rub solutions at the reception desk.	☐ Yes ☐ No	_	
			B.18.5	Special equipment is available (e.g. disposable gloves, face masks, and alcohol-based hand rub solutions).	☐ Yes ☐ No	-	
			B.18.6	The reception desks/counters and the key cards are regularly cleaned.	☐ Yes ☐ No	1	
			B.18.7	Physical distancing is maintained in the reception area.	☐ Yes ☐ No		
			B.18.8	Reception staff monitors and encourages compliance with good hand hygiene in the reception area.	☐ Yes ☐ No		
			B.18.9	Reception may be able to provide PPE when requested.	☐ Yes ☐ No		
Item 19 Public spaces and facilities		Full <mark>Partial</mark>	B.19.1	Public spaces should have hand rub alcohol-based solution for the passengers.	☐ Yes ☐ No		
		None	B.19.2	At waiting areas, physical distancing of at least 1.5 metres is maintained. If not possible masks should be used.	☐ Yes ☐ No		



			B.19.3	At sitting areas, there are special markings on where a	☐ Yes		
				passenger is and is not allowed to sit.	□ No		
			B.19.4	Furniture should be arranged in such a way to help avoid	☐ Yes		
				overcrowding (4 persons/10 m²).	☐ No		
			B.19.5	The air flow of the ventilation is not directed to groups of	☐ Yes		
				passengers.	□ No		
			B.19.6	It is preferred to open shops by appointment only. Shoppers	☐ Yes		
				are encouraged not to handle items on display and clothes are not tried on.	□ No		
			B.19.7	Payments are made electronically.	☐ Yes		
					□ No		
			B.19.8	Cleaning is routinely followed.	☐ Yes		
					□ No		
			B.19.9	Crew members should monitor compliance of hand hygiene	☐ Yes		
					□ No		
			B.19.10	There are signs at the entrance informing passengers of the	☐ Yes		
				maximum capacity, advising them to apply alcohol-based	□ No		
				hand rub solutions, not to touch their face and to respect physical distancing.			
			B.19.11	There are special floor marking at all possible congestion	☐ Yes		
				points. Preferred one-way routing is indicated.	□ No		
Item 20	☐ Ful		B.20.1	Overcrowding of the shared facilities is prevented Operating	☐ Yes	Records of	
Hairdressers, beauty salons and gyms	☐ Par			procedures include: pre-booking systems, timed appointments and record keeping	□ No	appointments	
		B.20.2	The gym operates using a ratio of 1 person per 10 m <sup>2</sup> per	☐ Yes			
				usable floor surface space.	□ No		
			B.20.3	Operating procedures include: pre-booking systems, timed	☐ Yes		
				appointments, staggered and extended service times to help control the flow of individuals.	□ No		





			B.20.4	Physical distance of 1.5 meters is maintained between users	☐ Yes		
				and between equipment	□ No		
			B.20.5	Masks are warn at all times.	☐ Yes		
					□ No		
			B.20.6	Gym users are allowed to perform high-intensity exercise	☐ Yes		
				only outdoors	□ No		
Item 21		Full	B.21.1	Showers of the facilities are separated.	☐ Yes	Records of	
Recreational		<mark>Partial</mark>			□ No	disinfection	
water facilities		None	B.21.2	The maximum allowable number of bathers at any time is	☐ Yes		
				one bather per 4 m <sup>2</sup> of water surface.	□ No		
			B.21.3	Small hot tubs (with depth less than 1 m and tub volume	☐ Yes		
				less than 6 m <sup>3</sup> ) should be used only by bathers of the same	□ No		
			201.1	household or by bathers staying in the same cabin at a time.			
			B.21.4	The recreational water facilities were disinfected according to the steps described in "ESGLI Guidance for managing	☐ Yes		
				Legionella in building water systems during the COVID-19	□ No		
				pandemic".			
Item 22Nursery		Full	B.22.1	Outdoor play areas should be preferred.	☐ Yes		
and play areas for children		<mark>Partial</mark>			□No		
		None	None B.22.2	The number of children using indoor areas is reduced and	☐ Yes		
		physical distancing is maintained.	physical distancing is maintained.	□No			
		B.22.3 The number of children in outdoor pla		The number of children in outdoor play areas should be	☐ Yes		
				limited and cohorting should be considered.	□ No		
			B.22.4	The areas are cleaned.	☐ Yes		
					□No		
Item 23		Full	B.23.1	The designated cabins should be located near the ship's	☐ Yes		
Isolation spaces		Partial Partial		dedicated medical facility. Otherwise locate the cabins near	□ No		
		None		the end of a passenger corridor.			
			B.23.2	Crew in contact with the isolated patient should wear	☐ Yes		
				appropriate PPE.	□ No		





		B.23.3	Children are quarantined in the cabin with one of their parents. Similar considerations are made to support those with special needs.	☐ Yes ☐ No	
Item 24 Reporting	Full Partial None	B.24.1	The officer in charge of the river cruise ship operator must immediately inform the competent authority at the next port of call about any possible case of COVID-19.	☐ Yes ☐ No	
		B.24.2	For international voyages, the MDOH is completed and sent to the competent authority in case of any symptomatic passenger or crew member, or at any port that does require submitting.	☐ Yes ☐ No	